# CUSTOMER PORTAL TCP TRAFFIC CONTROL COMPANY FIELD, APPLICANTS DETAILS & TRAFFIC IMPACT QUESTIONS

### SLIDE 1

In this presentation we will explain the traffic control application questions.

There are 3 sections that will need to be completed to submit your application.

These are the traffic control company.

The applicants client details.

And the traffic impact questions.

### SLIDE 2

The traffic control question is a mandatory field.

The traffic control company that is implementing and operating the work site location for traffic control must be registered with TMR

The traffic control companies registration must also be current.

## SLIDE 3

The applicants client questions are mandatory fields.

Input the details as requested in the provided fields for, company name, company contact name, and contact number.

If there is no external client details for the application, then simply input your own relevant details.

### **SLIDE 4**

The traffic impact questions are mandatory fields.

Answer the five questions to the best of your knowledge at the time of the application. If these details require amendment, they can be updated by TMR support staff at a later date.

### SLIDE 5

The upcoming demonstration will show you how to complete the Traffic Control Company. Applicant Details.

and the Traffic Impact Questions.

#### SLIDE 6

How to add the traffic control company to your application, that will be setting up and controlling the work site.

Click in the field and start to type the name of the traffic control company that is conducting the traffic control at the worksite or scroll through the displayed an alphabetical list of registered traffic control companies.

Click on the relevant name to choose.

A pop up will display asking if you are sure of your choice.

Click OK to accept or cancel to start over or make another choice.

How to add the applicants details into your application.

The fields require details about the client who has engaged you to implement the traffic control.

These are mandatory fields so you must supply the following details.

Applicants Client Name. The company name.

A contact name, within the company.

And a contact number.

How to complete the traffic impact questions in your application.

The 5 questions must be completed via the drop down at the end of each question.

- **1.** Is this for a special event. Example a marathon. This does not include actual works on a road.
- **2.** Traffic impact type. The type of impact the works will have on the road.
- **3.** Traffic Direction. The direction that the work site will impact traffic.
- **4.** Traffic impact advise. With this question, please choose one option that is most relevant to your application.
- **5.** Traffic delay advice. Whether the works will cause delays or not.

The above questions will assist, the local traffic management centres, to relay real time traffic advice to the travelling public.

### SLIDE 7

For any questions, feedback, system enhancement suggestions or general enquiries, please contact your local district from the details provided here.